

## **SII Candidate Policy 1: Reasonable Adjustments**

This policy relates to candidates with established disabilities requiring reasonable adjustments. Reasonable adjustments can be made for candidates with learning and physical disabilities, visual and hearing impairments. Types of provision include: arranging additional time, use of a word processor, low vision aids, provision of a reader, provision of a writer, alternative accommodation.

### **1.1 Rationale**

It is the SII's policy to ensure that there are no unnecessary barriers to assessment that prevent candidates from effectively demonstrating their competence.

### **1.2 Candidates eligible for reasonable adjustments are:**

- 1.2.1 Candidates with physical disabilities, permanent or temporary e.g. visual or hearing impairment.
- 1.2.2 Candidates with known and long-standing learning difficulties e.g. specific learning difficulties / dyslexia.

### **1.3 Application details and procedures for candidates with long-term learning difficulties and other medical conditions**

- 1.3.1 Candidates with long-term learning and medical conditions must notify the SII directly in writing (by letter or email) when making their examination booking. Please note that, although late bookings are accepted after the closing date at the discretion of the SII, all applications for reasonable adjustments **must** allow four weeks before the examination date to enable suitable arrangements to be put in place.
- 1.3.2 Notification must be accompanied by original official documentation from a Doctor or other appropriately qualified expert. In the case of dyslexia, a psychologist's report must be submitted. The official documentation will be kept on file and so only needs to be submitted with the initial request and not every time a reasonable adjustment sitting is required. The documentation provided must include clear recommendations for adjustments relating to the narrative examination the candidate is due to take
- 1.3.3 Candidates are required to submit a separate request for reasonable adjustments for each examination sitting. Candidates for whom reasonable adjustments are made will receive no additional consideration during the assessment of their result.
- 1.3.4 Once a request for a long term medical and / or learning condition has been received, it is evaluated and appropriate action is considered subject to evidence.
- 1.3.5 In cases where it might be expected that there could be changes in the way the candidate is affected by the difficulty, there will have to be recent and relevant evidence of assessments and consultations carried out by an independent expert. This is in order to determine the appropriate level of adjustment required.

## **1.4 Nature of condition**

### **1.4.1 Candidates with learning difficulties**

1.4.1.1 In the case of candidates with specific learning difficulties such as dyslexia for example, candidates may receive additional time and in appropriate circumstances, the use of a writer / reader / communicator.

### **1.4.2 Candidates with medical conditions**

1.4.2.1 Candidates who have medical conditions such as respiratory disorders, diabetes or epilepsy will have their requests considered individually to allow the appropriate arrangements to take place.

1.4.2.2 If a candidate has a medical condition that is considered long term but could unexpectedly affect a candidate's performance on the day of the examination (e.g. epilepsy), candidates must inform the SII when booking the examination, so the examination venue can be notified in advance and appropriate action taken should the need arise.

### **1.4.3 Candidates with physical disabilities**

1.4.3.1 Most of our venues have facilities that accommodate the needs of candidates who have a physical disability. This includes access to wheelchair users. Candidates may receive additional time and in appropriate circumstances, the use of a writer / reader / communicator. Candidates who require wheelchair access must contact the Client Services Department (tel: 020 7645 0680 or at [clientservices@sii.org.uk](mailto:clientservices@sii.org.uk)) to make the necessary arrangements.

### **1.4.4 Candidates with visual impairments**

1.4.4.1 In most cases the needs of candidates who are visually impaired can be met by the allocation of additional time and enlarged question papers. Candidates who are blind or severely visually impaired can request a reader and scribe (see 1.5.4 & 1.5.5). The use of an appropriate keyboard for narrative examinations could also be used. The medical evidence must make clear what reasonable adjustments would be appropriate for the candidate's level of visual impairment.

### **1.4.5 Candidates with hearing impairments**

1.4.5.1 The SII only offer narrative examinations; no oral / aural assessments are included in the SII's provision. If a candidate has a hearing impairment, details of the examination conduct will be provided in written form to the candidate before the examination takes place on the day of the examination. If it is considered necessary, additional time will be given to a candidate. In some instances a communicator could be used.

## **1.5 Reasonable Adjustments**

### **1.5.1 Additional time**

Additional time is usually up to an extra 25% of an examination's duration. The length of additional time is based on medical recommendation. Candidates eligible for additional time could include those who have a physical disability, which affects their writing skills, visual impairment or a candidate who is dyslexic. Each application, whatever the disability, is judged on an individual basis and is based on the supporting evidence supplied. The length of additional time is at the discretion of the SII. Original official medical or qualified documentation is required. Candidates for whom English is a foreign language are not entitled to additional time to complete their examination; and taking other material into the examination room such as dictionaries is not permitted.

**1.5.2 Use of a word processor**

The SII provides this facility for candidates with disabilities who use computers as their primary means of communication. A candidate is invigilated separately and monitored to ensure that the computer functions are utilised appropriately.

**1.5.3 Use of low vision aids**

Where the needs of candidates with visual impairment can be met with low vision aids, the SII will ensure that this provision is met or candidates will be permitted, at the discretion of the SII, to provide their own appropriate equipment e.g. magnifying glasses. Enlarged question papers could be provided.

**1.5.4 Provision of a reader**

The use of a reader will be provided in the event of a disability that cannot be addressed through other means. This action will be accommodated separately at the examination venue to ensure other candidates are not disturbed during the examination period. The reader will be an SII employee who has knowledge of the regulations, policies and procedures of SII examinations. The actions of a reader may be used in conjunction with that of a writer. Upon request, there are facilities available from the SII to record the special examination sitting.

**1.5.5 Provision of a writer**

In the event of a candidate being unable to record their answers in writing, the SII will provide a writer to record their answers. The writer will be an SII employee who has knowledge of the regulations, policies and procedures of SII examinations. In this case, separate accommodation will be provided. Upon request there are facilities available from the SII to record the examination.

**1.5.6 Provision of communicator (Sign language)**

The use of qualified sign language interpreters to meet the needs of candidates with hearing impairments is possible should this be required. Candidates will need to specify whether they require British Sign Language or Sign Supported English. Separate accommodation will be provided at the exam venue to ensure other candidates are not disturbed during the examination.

**1.5.7 Alternative accommodation**

In certain circumstances the SII will consider permitting a candidate to sit an examination at a venue other than the examination centre in order to meet their requirements. The examination takes place under the control of a chief



invigilator or a full time employee of the SII. Where alternative accommodation is required in London, the SII uses its premises for these special sittings. The SII is prepared to make arrangements for candidates who are hospitalised or unable to travel due to medical conditions.

#### **1.6 Contact details**

**All requests for reasonable adjustments should be made to:**

CBT Operations Department  
Securities & Investment Institute  
8 Eastcheap  
London  
EC3M 1AE

Telephone: +44 (0)20 7645 0600

Fax: +44 (0)20 7645 0601 (please clearly mark f.a.o. CBT Operations)

E-mail: [CBTOperations@sii.org.uk](mailto:CBTOperations@sii.org.uk)